

Quality Policy Statement

Morson Talent is one of the UK's largest recruiter. We are one of the most respected names in recruitment and design consultancy, having grown from humble beginnings we are now the industry's go-to technical recruiter and the largest supplier of people and managed service solutions to multiple markets.

It is the policy of the company to consistently provide outstanding Recruitment and Screening services to meet our customers, statutory and applicable regulatory requirements.

It is our objective to:

- Ensure consistent application of the recruitment process across all Recruitment and Screening areas in line with the corporate procedure.
- Ensure that all corrective actions are applied and effective to prevent reoccurrence. Each identified discrepancy will have a risk assessment score allocated in order to assist in assigning an appropriate non-conformance severity and relevant closure timescales.
- Continually monitor and measure our business performance.
- Establish quality objectives to drive continual improvement and achieve customer satisfaction.
- Ensure that all customer feedback is logged and effectively actioned within 1 month of receipt.
- Ensure that all staff are appraised, and training needs identified, as appropriate.
- Ensure that all applicable legislative requirements are satisfied.
- Ensure the continual commitment to working with organisations and customers to maintain the highest standards.

The above policy and objectives will be carried out through the effective application of a comprehensive management system, which includes our commitment to processes for continual improvement and the provision of adequate resources.

The management system complies with the requirements of EN ISO 9001:2015. Implementation and management of the system requires the involvement of personnel at all levels in the company and the promotion of quality awareness, cost effectiveness and customer requirements, these are all important elements with which staff and contract personnel must be familiar.

The system is prepared, implemented, controlled, and audited by the HSQES Director and team, reporting to the CEO. It is a mandatory requirement that all the staff of Morson Talent observe and comply with the relevant management system procedures.

This Policy will be reviewed annually or sooner if changes are required.

A handwritten signature in black ink, appearing to read 'Ged Mason'.

Ged Mason – Group CEO